

DATA PROCESSING NOTICE

This data processing policy applies to the provision of hosting services.

Pursuant to Articles 13 and 14 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), hereinafter referred to as the GDPR, we inform you that:

Veloce Software, ul. Bobrowiecka 3A/206, 00-728 Warsaw, as the hosting provider, only makes a server available for storing files, which may include, among other things, personal data. The processor, in this case Veloce Software, has no knowledge of what data is stored on it, for what purpose, or to what extent, but nevertheless applies appropriate safeguards to protect the processed data against unauthorized alteration or destruction.

Veloce Software manages only customer data, not the personal data entered by customers and stored on the physical servers made available to them.

Customer data is used for the purposes of: customer service, invoicing, and debt collection.

The customer has the right to:

- rectify personal data;
- erase personal data processed without a legal basis;
- restrict processing;
- access their data.

Veloce Software may have access to personal data contained in customers' systems only in two cases:

1. When a customer requests the performance of a specific technical support service, if the customer is unable to manage the data themselves and administrator involvement is required for this purpose.
2. Where necessary to comply with a legal obligation in response to requests from public authorities (e.g. police, courts, or other bodies).

All matters related to the processing of personal data are governed by the data processing agreement, under which Veloce Software, as the service provider, undertakes to process data solely for the purpose of performing the agreement.

Contact regarding data processing within the scope of hosting: biuro@veloce.pl